

COVID-19 IMPORTANT INFORMATION ABOUT HILLSIDE AND YOUR BOOKING

With the easing of compulsory Government restrictions and with the future picture of Covid-19 over the next few months being less than clear, we are able to be a little more flexible but cautious in our service. We have expanded our commitment to hygiene and cleanliness procedures to reduce the risk of infection and offer a safe environment to give you greater confidence in staying with us. We hope to make your stay with us as comfortable and safe as possible.

Your Health

If you are showing any signs of the Covid-19 symptoms please call us to postpone your stay and we politely ask that you do not enter our property. During your stay if you show symptoms of the covid-19 virus please let us know immediately and you will be asked to return home to request a test and self isolate.

Pre Arrival and Check In

Please provide us with your method of transport and expected arrival time between 4pm and 8pm. If you happen to arrive the same time another guest is already checking in, you will be asked to wait.

Face masks should be worn in accordance with Government guidelines. Hand sanitiser is available for your use.

Please adhere to government guidelines where necessary.

Breakfast

Breakfast will be table service only (see reverse for menu). This may be done in timings of 2 sittings to enable a less crowded dining room. Please help us by adhering to these timed breakfast sittings if applicable. Alternatively we can provide a breakfast bag.

- 1st - 8am to 8.45am (last entry 8.10am)
- 2nd - 8.55am to 9.40am (last entry 9.05am)

Housekeeping

A minimal room service, between 10am and 1.30pm, will be completed everyday during your stay unless you requested NOT TO. If servicing is not required, please let us know in the morning and also if you require any refills of toiletries and refreshments.

Takeaway food is NOT allowed in the rooms, however you are welcome to use the dining room, by request only, before 9pm.

Departure

Check out is by 10am, payment may be made at any time during your stay by cash or card.